



Supply-Chain Overview

Making E-Commerce Flow



A woman is working in a warehouse, surrounded by shelves filled with boxes and a sign that says "KEEP THIS AREA CLEAN".

Domestic Carrier Overview

Domestic Carrier Overview



Royal Mail

- ❑ UK Largest Domestic Postal Service
- ❑ Offer 24-48 service (Tracked and untracked)
- ❑ Offering Large volume mail-outs
- ❑ Effective marketing
- ❑ Provide good services small and low value products
- ❑ Simple returns process
- ❑ Offer inflight app tracking an item and Barcode scanning
- ❑ Electronic customer service
- ❑ Liability of £100
- ❑ Returns within 72 hours
- ❑ Drop shop return label available



YODEL

- ❑ One of the UK's largest domestic carriers
- ❑ Offer 24-48 service (Tracked)
- ❑ Excellent for small to large items
- ❑ Excellent for handling dangerous goods.
- ❑ Offer an online portal where our accounts team will receive a response from Yodel within 2-4 days.
- ❑ Offer inflight app -change of delivery date/address and to leave with neighbor.
- ❑ Picture upon delivery
- ❑ Personalised branding for when shipping over 1000 parcels a month.
- ❑ Liability of £25 (can have more if needed)
- ❑ Returns within 72 hours
- ❑ Yodel in-house drop shop return label available



EVRI

- ❑ Fastest growing e-Commerce domestic carrier
- ❑ Offer 24-48 service (tracked)
- ❑ Heavy investment in rebranding and infrastructure
- ❑ Excellent for small/low valued products
- ❑ Offer inflight app (tracking, amend address and leave parcel with neighbor)
- ❑ Offer an online portal where our accounts team will receive a response from Evri within 24-48 hours.
- ❑ Barcode scanning (8p per parcel) for marketing campaigns.
- ❑ Personalised branding for when shipping over 1000 parcels a month.
- ❑ Standard email communications, SMS available (additional cost – 6p per shipment)
- ❑ Liability of £25 (can have more if needed)
- ❑ Returns on average 2-3 weeks
- ❑ Drop shop return label available



Domestic Carrier Overview



DPD

- ❑ Premier UK domestic carrier service
- ❑ 24 hour service (tracked)
- ❑ Best suited for high value goods
- ❑ Offer inflight app (tracking, parcel history and send request service)
- ❑ Live tracking
- ❑ Standard email communications, SMS available
- ❑ 1 hour time slot provided
- ❑ Preferred supply for Amazon, TheHut Group, Holland and Barret etc.
- ❑ Liability of £100 (can have more if needed)
- ❑ Returns within 24 hours
- ❑ Drop shop return label available
- ❑ Swap it service (deliver and collect at the same time)



FedEx

- ❑ Global recognised carrier
- ❑ 24 hour service (tracked)
- ❑ Offer inflight app (tracking and amendments)
- ❑ Easy to use full access to tracking parcels
- ❑ Customer service available via telephone and email
- ❑ Email notification service to customers
- ❑ Returns within 72 hours
- ❑ Collection services available



DX

- ❑ 24 hour service (tracked)
- ❑ Offer inflight app (tracking and amendments)
- ❑ Easy to use full access to tracking parcels.
- ❑ Customer service available via telephone and email
- ❑ Email notification service to customers
- ❑ Returns within 72 hours
- ❑ Collection services available
- ❑ White glove service
- ❑ Deliver to room of choice
- ❑ 2-man deliveries
- ❑ Un pack and remove packaging



DHL

- ❑ Global recognised carrier
- ❑ 24-hour service (tracked)
- ❑ Offer inflight app (tracking and customer support)
- ❑ Customer service available via telephone and email
- ❑ Email notification service to customers
- ❑ Returns within 72 hours
- ❑ Collection services available



A dimly lit warehouse with high ceilings and industrial shelving. A woman with blonde hair tied back is working at a table in the foreground, surrounded by cardboard boxes and stacks of materials. The background shows more shelving units filled with boxes and various warehouse equipment. A semi-transparent white box with the title is centered over the image.

International Carrier Overview

International Carrier Overview



FedEx

- ☐ Operating in all Sprint Logistics sites (UK & EU)
- ☐ High-spec tracking and email communication
- ☐ Untracked service
- ☐ Economy services
- ☐ tracked Mail
- ☐ Connect Plus Ecommerce service
- ☐ Express priority service
- ☐ Freight 
- ☐ Returns
- ☐ Ecommerce friendly DDP pricing solutions
- ☐ Offering DDP/DDU/IOSS
- ☐ £100 Liability (can have more if needed)

EVRI

- ☐ Operating in all Sprint Logistics sites (UK & EU)
- ☐ International tracked services
- ☐ Returns 
- ☐ Offering DDP/DDU/IOSS
- ☐ £25 Liability (can have more if needed)

DHL

- ☐ Operating in all Sprint Logistics sites (UK & EU)
- ☐ High-spec tracking and email communication
- ☐ Express Priority
- ☐ Economy services
- ☐ Freight 
- ☐ Returns
- ☐ Offering DDP/DDU/IOSS
- ☐ £100 Liability (can have more if needed)

DPD

- ☐ Operating in all Sprint Logistics sites (UK & EU)
- ☐ Offering DDP/DDU/IOSS
- ☐ Returns
- ☐ Courier/Freight Service available 
- ☐ High-spec tracking and email communication
- ☐ £100 Liability (can have more if needed)

International Carrier Overview



Royal Mail

- ❑ Operating in all Sprint Logistics UK sites
- ❑ Offering DDU and IOSS
- ❑ Returns 
- ❑ Small/large letter package service
- ❑ £100 Liability

ASENDIA

- ❑ Operating in London Sprint Logistics sites and Holland
- ❑ Offering DDP/DDU/IOSS
- ❑ Untracked/Tracked mail service
- ❑ Returns 
- ❑ Courier Service available
- ❑ tracking and email communication
- ❑ £25 Liability (can have more if needed)

Landmark Global

- ❑ Operating in London Sprint Logistics sites and Holland
- ❑ Offering DDU/IOSS
- ❑ Returns
- ❑ Untracked/Tracked mail service
- ❑ Letter packet service
- ❑ £25 Liability (can have more if needed)





Pallet Carrier Overview

Pallet Carrier Overview



Factor-60/Pallet Line

- ☐ Full Pallet/Half Pallet/Quarter Pallet
- ☐ 3rd party collections
- ☐ Preferred supplier into major distribution centers
- ☐ For Example:
 - ☐ Amazon
 - ☐ Holland & Barrets
 - ☐ TheHut Group
 - ☐ Tesco
 - ☐ Gorillas
- ☐ Return service available



TPN (The Pallet Network)

- ☐ Full Pallet/Half Pallet/Quarter Pallet
- ☐ 3rd party collections
- ☐ Preferred supplier into major distribution centers
- ☐ For Example:
 - ☐ Amazon
 - ☐ Holland & Barrets
 - ☐ TheHut Group
 - ☐ Tesco
 - ☐ Gorillas
- ☐ Return Service available



PC Howard

- ☐ Full Pallet/Half Pallet/Quarter Pallet
- ☐ 3rd party collections
- ☐ Preferred supplier into major distribution centers
- ☐ For Example:
 - ☐ Amazon
 - ☐ John Lewis
 - ☐ Holland & Barrets
- ☐ Return Service available





Thank you for
yourtime.

**For further information, please
do not hesitate to contact us.**

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Making E-Commerce Flow

